



28 August 2023

PUBLIC NOTICE

Temporary Reduction in Hours at Marlborough Urgent Care Centre

From Thursday 31st August 2023, Marlborough Urgent Care Centre will be operating from 8am to 4.30pm, closing doors at 5pm. This operation will be in place Monday to Sunday. These hours are temporary to recruit more staff to help with the demand on the service.

Marlborough General Practices will continue to offer "on the day" acute appointments for their enrolled patients. Enrolled patients who are unable to get an appointment and who meet the triage criteria, will be referred to Practice Plus or Tele-health.

For members of the public and visitors to Marlborough who visit Marlborough Urgent Care and meet the triage criteria, will also be referred to Practice Plus or Tele-health.

For health advice when you need it:

- 1. Healthline 0800 611 166
 For free health advice and information at any time.
- 2. Visit your local Pharmacy For medical advice, prescriptions, vaccinations and minor illnesses.
- 3. Practice Plus For medical advice, consultations, prescriptions and treatment online.
- Contact your General Practice
 For high fevers and rashes, feeling unwell and long-term care.
 Your General Practice team may refer you back to Practice Plus.
- Visit Urgent Care For minor injuries and urgent medical attention.
- 6. Emergency Department for Emergencies For chest pain, difficulty breathing, severe bleeding and severe pain.

We thank the public for their understanding during this time.

